

### Terms

The following Terms and Conditions apply to your use of our website pay4bay.co.uk. By using the website, and your continued use of the website, means you agree to follow all terms, conditions and policies as notified on this website. National Parking Enforcement Ltd reserves the right to make changes to these terms, conditions and policies as necessary and will post them here.

Please read these terms carefully before you use our website or pay to park.

“Us”, “we”, “our” and NPE Ltd means National Parking Enforcement Ltd the owners of the website; and

“You”, “your”, “Driver” refers to the user or viewer of the website.

### Who we are and how to contact us

We are National Parking Enforcement Ltd. A registered company in England and Wales. Our company registration number is 8031075 and our registered address is at The Studio, St Nichols Close, Elstree, Hertfordshire, WD6 3EW. Our registered VAT number is GB 152171930.

You can contact us by email [compliant@parkingprotection.co.uk](mailto:compliant@parkingprotection.co.uk) or by writing to us at NPE Ltd, PO Box 3710, Norwich, NR7 7BT.

### Online services

The pay4bay website provides a Service which enables you to pay for your parking using a credit or debit card. It also establishes a parking contract between you and the landowner whose land the parking bay is located on. NPE Ltd act on behalf of the landowner. Please see the signs located on site which explain the car park terms and conditions.

When you visit the website, you will be asked to enter the location code, which is located on the signage in the car park. You will then be asked to enter your vehicle registration number, select the appropriate tariff, and confirm your email address (if you would like to receive an emailed receipt and whether you would like an emailed or texted notification 15 minutes prior to your parking time expiring.)

When entering your vehicle registration take care to not confuse the capital letter ‘O’ with the number ‘0’ or the number ‘1’ with the capital letter ‘I’. Incorrectly entered vehicle registrations may incur a parking charge notice.

Next, you are asked to review the details entered to ensure they are correct. Changes cannot be made after payment has been made. If you are satisfied they are entered correctly, you are then directed to enter your card number, expiry date, CVC (3 -digits on back of the card) and the post code where the card is registered to and finally submit your payment.

Proving payment has been confirmed you will then receive a reference number which we encourage you to make note of for future reference.

### Charges

The payment taken will be for the tariff you have selected and will include the current booking fee as advised on the website. Additional charges will apply if you have selected to receive a text or emailed reminder. Payment will be taken directly from the card details you have provided.

### Legal information

This website contains information and Materials owned by or licensed to National Parking Enforcement Ltd. This Material includes the copyrights, database rights and other Intellectual Property Rights (IRP) displayed on the website in its entirety. You are not entitled to use, reproduce, or change any Materials for commercial, investment or public purposes. Your use of pay4bay.co.uk does not entitle you to any IPR in the Materials.

The information contained within the website may change without notice and you are encouraged to read it carefully before using the Service. NPE Ltd will not accept liability for any inaccuracies or errors but will endeavour to correct them when we are made aware.

The use of the website is for domestic and private use. NPE Ltd will not accept liability for business losses including loss of profit, contracts, and other similar losses.

Your use of the Services is entirely at your own risk, for which NPE Ltd will not be liable. We cannot guarantee uninterrupted operation of the pay4bay Service. You accept and agree that interruptions may occur for technical or other reasons that are beyond our control. We will endeavour to resume normal services as soon as practicably possible.

These terms constitute the entire agreement between you and us in relation to the Services provided on this website. These terms and conditions shall be governed by and construed in accordance with the law of England and Wales.